



REPORT ON SESSION 3:

"Strategies and Tools for Financing Affordable Housing and Participatory Slum Upgrading".

9 NOVEMBER 2020

GLTN AND UN-HABITAT LEARNING SERIES ON LEVERAGING LAND FOR DELIVERY OF SERVICES, BUILDING THE SOCIAL CONTRACT AND PROMOTING PEACE AND SECURITY



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Context and Background

On 09 November 2020, the Land, Housing and Shelter Section of UN-Habitat and the GLTN Secretariat held the third learning session on the theme of *Leveraging Land for Delivery of Services, Building the Social Contract and Promoting Peace and Security*. The session entailed presentations, facilitated discussions supplemented by sidebar questions/comments, and closing observations by the presenters and the discussant. The session had a total of 64 participants.

Agenda and process of the Learning Sessions:

Jean du Plessis, the moderator of the session, presented the origin, theme, purpose and objectives of the series. He observed that the idea of a sequenced virtual series on land-based finance (LBF) is to bring partners together around common problems to find ways to better leverage land for the delivery of public services. He noted that a further objectives of the learning event is to propose and define priority actions for improved impact and collaboration among organisations and stakeholders. For this session, Jean was delighted to welcome colleagues from UN-Habitat to share their work. He said that the session will start with opening remarks from Robert Lewis-Lettington, Chief of the Land, Housing and Shelter section of UN Habitat and then move to the presentations. After the presentations, the discussant, Professor Enid Slack, would engage in a conversation with the presenters on the key points of the presentations and the questions posed on the sidebar chat. Finally, the floor would be opened to the participants with closing remarks to be shared again by the presenters.

The programme of the learning series is as follows:

Theme: Leveraging Land for Delivery of Services, Building the Social Contract and Promoting Peace and Security.

Purpose: To bring together partners, experts and implementers to learn about advances, good practice, innovations and challenges, and to create opportunities for collaboration.

Learning objectives:

- 1. Increased knowledge of available land-based finance and land value capture tools, methods and approaches
- 2. Enhanced understanding of the social, economic and political challenges facing implementers
- 3. Case-specific information shared on ways of overcoming challenges and building good practices
- 4. Proposals for priority actions for improved impact formulated
- 5. Areas of potential collaboration identified.

Subject		Presenters	Date and time	
1.	Leveraging Land: Why, What, How? COMPLETED	Larry Walters, Utah State Tax Commission, Rajul Awasthi, World Bank, Abigail Friendly, Utrecht University, Adi Kumar, Development Action Group	14 September 2020, 1500Hrs -1700Hrs	
2.	Leveraging Land Initiatives by GLTN and UN-Habitat Partners: Purpose, Methods, Progress, Lessons COMPLETED	Development Action Group, Lincoln Institute of Land Policy, RICS, Global Fund for Cities Development (FMDV)	12 October 2020, 1500Hrs-1700Hrs	





3.	Strategies and Tools for	UN-Habitat Land and Shelter Section teams,	9 November 2020,
	Financing Affordable	independent specialist	1500Hrs-1700Hrs
	Housing and Participatory		
	Slum Upgrading		
	THIS REPORT		
4.	Leveraging Land for Peace,	UN-Habitat Somalia and Afghanistan country	08 February 2021,
	Security and Building the	programmes, independent specialist	1500Hrs-1700Hrs
	Social Contract		
	UPCOMING		

Session 3 Programme:

SESSION 3: STRATEGIES AND TOOLS FOR FINANCING AFFORDABLE HOUSING, PARTICIPATORY SLUM UPGRADING AND EQUITABLE DELIVERY OF SERVICES 9 November 2020, 1500Hrs-1700Hrs (Nairobi time)

Moderator: Jean du Plessis, GLTN Secretariat, Land, Housing & Shelter Section, UN-Habitat Session Discussant: Enid Slack, University of Toronto

Time	Topic / Activity	Process, Roles
15h00	Welcome	- Robert Lewis-Lettington (3 min)
	Agenda and process	- Moderator (7 min)
		*Note: Participant bios will be available beforehand
15h10	Presentation: Strategies and Tools for	Emrah Engindeniz and Joshua Maviti, UN-Habitat (20
	Financing Participatory Slum Upgrading	min)
		- All: questions and comments in meeting chat during
		presentation
15h30	Presentation: Strategies and Tools for	Christophe Lalande, UN-Habitat and Geoffrey Payne,
	Financing Affordable Housing	independent consultant (20 min)
		- All: questions and comments in meeting chat during
		presentation
15h50	Presentation: Strategies and Tools for	Lennart Fleck, UN-Habitat (15 min)
	Optimizing Own-source Revenue (OSR) for	- All: questions and comments in meeting chat during
	Equitable Delivery of Services	presentation
16h05	Key questions	Discussant, in dialogue with presenters (10 min)
16h15	Facilitated discussion	Moderator, all (30 min)
16h45	Concluding observations: Key Lessons,	Speakers and discussant
	Priority Actions, and Areas of Potential	- All: final comments in meeting chat during discussion
	Collaboration	
17h00	Closing	Moderator





Welcoming Remarks (Robert Lewis-Lettington)

Robert Lewis-Lettington, Chief of the Land, Housing and Shelter Section of UN-Habitat and Secretary of GLTN, opened the session by asserting that the third learning session fits well within the broader learning series. He observed that UN-Habitat went through a restructuring and one of the consequences of that was the creation of the Land, Housing and Shelter Section, with a broad mandate to ensure UN-Habitat can demonstrate thought leadership in the space of land, housing and shelter. He acknowledged that there are many dimensions to the issues of land, housing and shelter (e.g. social, economic, political and environmental). He also observed that one of the foundational elements is how to finance land, housing, and shelter for improved developmental outcomes. Addressing this challenge is complicated since it involves technical, legal, financial, and political will. Moreover, many countries have widely differing points of view on what their obligations are towards their citizens. Therefore, the purpose of UN Habitat is to document and collect all the available points of view, assemble best practices, tools and policies for customized implementation in partnering countries and local governments. He finally mentioned that through the sharing of knowledge with external partners UN-Habitat could start assessing what fits where in the broader discussions of building a community of practice on land-based financing and what needs to be looked at further to start and plan the next phase of action.

First Presentation: Strategies and Tools for Financing Participatory Slum Upgrading (Emrah Engindeniz and Joshua Maviti)

Joshua Maviti, from the Participatory Slum Upgrading Programme (PSUP) introduced the presentation by mentioning the work of PSUP, which is part of the Land, Housing and shelter Section of UN-Habitat. PSUP was founded by a tripartite initiative of the Secretariat of the Africa, Caribbean and Pacific Group of States (ACP), the European Commission and UN-Habitat. While UN-Habitat is implementing the programme, ACP made the programme possible through its political support, while the EU Commission is financing the programme. PSUP is currently working in 40 ACP countries. The goal of PSUP is to forge strategic partnerships for slum upgrading, to contribute to the achievement of SDG 11.1. More information about PSUP can be found at: www.mypsup.org.

PSUP advocates for a city-wide participatory approach to informal settlement upgrading by creating partnerships at national, city and community levels. This is to enable a citizen-driven approach to informal settlement upgrading. The city-wide informal settlement upgrading strategy looks at slums/informal settlements through an integrated approach including how slums relate to the wider city. First, the strategy conducts a situational analysis of slums, i.e. where they are located, what their needs are, how they interact with the city and how to better integrate the slums with the wider city. Secondly, stakeholder analysis is assessed and their participation is considered such as private investors, civil society organisations, academia, and government. Notably, understanding land tenure, land value, and land rights are key assessments to be made for upgrading purposes through land-based financing options for financial resource mobilisation. The situational analysis of slums tends to differ from one slum to the other. Hence, one needs to assess the different financing options that exist to better serve the needs of the population and local authorities.





Emrah Engindeniz then showcased the strategic financing framework tool. This tool enables PSUP countries to design strategic programmes with innovative financing solutions to mobilize resources for settlements upgrading at scale. The framework is also a tool to promote policy discussions and facilitate partnership building in addressing the challenges. It is structured into five key pillars:

- a) The baseline informed by the citywide settlement upgrading strategy and is based on the socioeconomic profile of the settlements or nationwide strategy profile of settlements in the country,
- b) The scenario analysis has 4 interrelated sub-areas i.e., planning, affordability, strategic entry points and subsidy,
- c) Delivery mechanism multi-stakeholder partnership, multi-governance framework bringing people-private-public partner mechanism,
- d) Policy and regulatory framework and,
- e) Programme development finance.

The tool proposes five complimentary planning approaches to slum upgrading and prevention. It is worth interrogating where, in each of the approaches, LVC and LBF can be integrated to generate revenue that could subsidize internal project costs.

PSUP focusses on settlements improvement/upgrading i.e., infrastructure basics and tenure security to improve settlements. Hence, land should be viewed strategically by local authorities and communities to generate revenues to cross-subsidise various upgrading costs to slums. Hence, the continuum of tenure approach within informal settlements and flexible financing frameworks should be considered. Moreover, decision making on what ought to be improved should be focused on a community-led approach such as through a community managed fund to lead and prioritise development needs by the citizens for the citizens. The strategy focusses on establishing a participatory governance structure (multi-partnership) and institutional arrangement to coordinate efforts through effective local delivery.

The key takeaway from the PSUP presentation:

- Data is critical. Hence, the need for a comprehensive baseline survey.
- Citywide slum upgrading approach has potential to reduce evictions by addressing slums uniformly.
- Upgrading strategy provides opportunities for participation in evaluating options for upgrading and financing sources as not all slums are similar.
- Land-based financing mechanisms for internal cross subsidies (e.g. inclusion of commercial components, differential land use pricing, land sharing etc.)
- LVC for reducing the supply cost and adopting mixed used planning approaches to slum improvement and prevention.
- Promoting the continuum of tenure approach to leverage tenure for upgrading and development.
- Consideration of various collective action partnerships PPPS.
- Integrated projects across three sectors (supply, demand, finance), livelihood and financial inclusion.
- Integrated institutional and delivery mechanisms, PPPs provide options for blending government, domestic and international resources.





- A two-phase incremental investment approach by using subsidies strategically to create an enabling environment and address basic human rights first.
- An enabling environment (i.e., policy, legal, regulatory, institutional, infrastructure, and sociocultural).

Second Presentation: Strategies and Tools for Financing Affordable Housing (Christophe Lalande and Geoffrey Payne)

Christophe Lalande, Housing Specialist in the UN-Habitat Land, Housing and Shelter Section, introduced the presentation briefly before handing over to Geoffrey Payne, independent consultant. He mentioned that the presentation would be based on a publication that has been developed with Geoffrey and others on innovative ways to finance affordable housing solutions through LBF.

Geoffrey Payne started the presentation by acknowledging the long process of finding ways to structure an approach to improving access to affordable, secure and adequate housing. He noted that access to land and housing is a global issue even in the global north. This gives it much political traction for change. The legal, institutional and regulatory frameworks through which land and housing are managed and their financialisaton provide a basis for addressing the financing gaps. Land value is directly and indirectly influenced by state action. The key challenge is how to share the costs and benefits more equitably. If governments choose to develop the necessary capability and commitments, they are in a potentially powerful position to create efficient and equitable land and housing sectors.

The 1976 Vancouver Action Plan - the founding document to UN Habitat states that the value of land is created by society and should therefore be captured or shared for public benefit. A wide range of policy options and LBF instruments are available to reflect the diversity of needs thus, choosing an appropriate instrument is vital to achieve progress. The report provides a basis for selecting land-based finance options and aspects of urban land governance, including, as mentioned in the previous presentation, the regulatory frameworks of planning and building standards, regulations and administrative procedures relating to the provision of adequate housing. Getting land for making housing affordable is the first task, helping it remain affordable in the long term for lower income groups is a key element that is not discussed as often as it should. The COVID pandemic illustrates the urgency of addressing these issues.

Looking at the various LBF instruments for housing, their effectiveness is based on the following points:

- They require a political champion and land regulation in particular property taxes, urban policies and decentralized authorities to implement them.
- They must be embedded in an effective land use management system.
- They require adequate training for different stakeholders, especially policy makers, administrators, and land developers to know how to work more creatively and progressively with the public sector and civil society.
- Accurate and timely land valuation, which is a major issue in many parts of the world especially where land is not registered or clearly demarcated.
- LBF policy instruments are classified into three broad categories: tax-based instruments, feebased instruments, and development-based instruments. Tax-based instruments are a major





means of generating revenue from land for reallocation for public benefit. However, they do not necessarily lead to improved access to affordable housing.

Fee-based instruments are mainly identified as sale of development rights i.e. payments received in exchange for permission to develop or redevelop land at higher density or changed use. Rights can either be sold at auction or at a fixed price by developers and the rights may be transferable to other locations or resold.

Development-based instruments exist in a variety of options such as:

- Developer charges and impact fees payment fee (in cash, land or in kind) in return for the right to build and funds are used for public purposes, usually housing construction.
- Land sales and leases Payment received in exchange for land or its development rights; up-front payment, leasehold charge or annual; land rent payments through the term of lease etc.
- Land pooling/land readjustment (LP/LR) land owners pool their land and after sub-division and servicing, some plots are sold to recover costs, others may be allocated for housing or other public benefits and the remaining plots are returned.
- Inclusionary Housing mandatory allocation of affordable housing in residential and commercial developments.
- Requests for Proposals (RFPs) invitation to suitably qualified developers to submit proposals for a specific site that meet mandatory requirements.
- Land banking the aggregation of land parcels for future development. It may be carried out by public sector entities for primarily public benefit, including affordable housing, or by private entities primarily for profit.

The implementation of all these is a continuous process of policy adjustment. Other options need to be considered for enabling land to be allocated to low-income groups by maintaining it affordable in the long term. The following options have been identified:

- Community Land Trusts (CLTs) are locally based, democratically run, non-for-profit-membership organizations that own land and property in trust for the benefit of a defined community.
- Housing Co-operatives Democratically-run controlled enterprise whose objective is to pool resources to make investments in housing projects for the benefit of members.
- Community Land Ownership Ownership is vested in the tribe, group or community. Statutory recognition of collective or communal land ownership.

Reviewing the institutional, legal, and spatial frameworks of land and housing and its policies and practices, to reflect the diversity of needs and making housing affordable in the long term need to be considered. The priority is to find out what works, ensure local support and build on it.

To conclude, Geoffrey observed that the increased demand for urban land and housing as well as the adoption of market-driven economics have intensified social and spatial inequality. The characteristics, strengths and limitations of LBF instruments need to be taken into consideration. LBF instruments and related frameworks need special measures to protect communities from market-driven displacement by ensuring long term affordability. Regulatory and spatial planning policies can also improve access to adequate housing and a range of non-market and community-based options is needed to ensure that





urban and peri-urban land facilitates long term access to adequate housing. Many powerful vested interests sustain the status-quo which requires advocates of change.

Third Presentation: Strategies and Tools for Optimizing Own-source Revenue (OSR) for Equitable Delivery of Services (Lennart Fleck)

Lennart Fleck presented UN-Habitat's Own-Source Revenue (OSR) approach which supports cities in enhancing their financial position. OSR is commonly defined as taxes or fees, which are levied and controlled by local governments. The benefits of OSR are that it increases resources for public service provision, enhance creditworthiness of cities, and enables leveraging of non-revenue advantages as improved local revenue system impact economic growth, income distribution, and can correct other market failures e.g. urban sprawl. OSR also supports governance processes and strengthens the social contract. When cities increasingly rely on OSR to cover their budgetary needs, they need to prove to citizens that they are indeed effectively using the tax resources in order to ensure tax compliance. Consequently, it is not surprise GDP/capita correlates positively with OSR/capita both at the local as well as the national levels.

OSR is not the only financial reform that can be undertaken to enhance the financial position of cities. Other financial reforms such as performance-based grants, PPPs, FDI, privatisation of locally owned assets, and intergovernmental transfers can be instituted alongside OSR reform. Given, the global annual infrastructure gap of 3-\$5 trillion per annum, cities are naturally looking beyond just increasing OSR to close the financing gap. In reality, the actual amount of private investment in cities of the developing world is only a fraction of the overall available private capital. As attractive as these other financial reforms are to cities, OSR is often a necessary stepping stone for cities on their path towards an improved overall financial position and improved levels of public service delivery.

Increasing OSR is however not easy. There are three challenges surrounding OSR enhancement, limited capacity of local governments, insufficient/inappropriate revenue authority, limited political will to use OSR. The fact that political will and incentives are a key problem for optimizing OSR means there is a trade-off between leveraging OSR and providing access to external finance. When we work on reforms to improve the financial position of cities, we are potentially undermining the incentive that local governments face to optimize OSR. Given that OSR is closely related to good governance and institution building, we should thus be more careful about where we support cities in their access to external finance, and where we insist on putting in place OSR foundations first. There is thus a need to contextualize and sequence financial interventions to a larger extent.

UN-Habitat has focused on the capacity constraints for optimizing OSR, but in doing so it also indirectly addresses the other two OSR constraints. National governments argue that they cannot devolve the tax authority to local governments because there is no capacity to use that tax authority effectively. Thus, by building capacity locally, this argument is neutralized. A similar approach applies for limited incentives at local levels. Politicians/decision makers point to the fact that there is limited capacity to carry out OSR reform. When OSR capacity is built, the loopholes within the system are revealed and it becomes more





accountable which in turn increases the pressure on incumbent authorities to seal these loopholes/optimize OSR systems.

Over the last couple of years, UN Habitat has developed a tool called Rapid Own Source Revenue Analysis tool (ROSRA), which is a methodology to diagnose the problems of OSR systems to provide decision makers from subnational governments with strategic recommendations on how to optimize OSR. It takes around 2-4 months, depending on availability of data and the cost varies between \$35,000 to \$75,000 depending on the size of the jurisdiction. The overall goal of ROSRA is to bring about more effective, equitable and efficient OSR systems. UN Habitat is in the process of digitalizing ROSRA to make it a self-diagnostic tool in which local authorities can plug their own data. The ROSRA process works through a set of questions. The data is then tabulated in the database and different analysis and interpretation of the data is provided. Information provided can assess the actual OSR vs the potential OSR. The OSR gap can be broken down into different revenue streams. This helps governments prioritise which revenue streams they should focus on. Moreover, ROSRA facilitates prioritisation of reform efforts by comparing what local governments are doing in terms of their tax efforts and which revenue streams they should focus on more. The tool motivates policy decision makers and provides them with a clear message of how much is being lost in revenue streams.

Currently, the methodology is being tested. It was inspired by UN Habitat's work in Kiambu county, Kenya in 2013-2014 in which OSR doubled in the space of one year. It has been piloted in Kisumu County, Kenya and in 2021, the plan is to finalize its digitalization so that is will be a stand-alone software which has lower costs for global scalability.

In summary, OSR is key to enhancing the financial position of cities and there is need to be sensitive to where OSR is a pre-requisite and not just a stepping-stone. Additionally, ROSRA will help to overcome capacity constraints to optimizing OSR and more work is needed to improve the incentives for optimally using OSR.

Discussant, in dialogue with presenters, Key Questions (Enid Slack)

The discussant, Enid Slack of the University of Toronto thanked the moderator and the presenters for their informative presentations and highlighted the lively discussions in the chat box. She mentioned that data, leadership/political will, community engagement/citizen participation were three key themes highlighted in the presentations. The first theme on the importance of data and the problems associated with the lack of data was mentioned as critical to assess the potential of OSR, financing slum upgrading, and other LBF tools. The second theme on the importance of leadership or political will, was mentioned as critical to improve government revenue streams for delivery of services. The third theme is community engagement/citizen participation and how to engage with citizens and communities through bottom-up approaches to start the discussion on priorities in affordable housing or slum upgrading. The discussant highlighted the need to build public fiscal trust through communicating and providing citizens and local governments with data and information on what can be achieved, with what, and how.

She posed a question to Geoffrey Payne on the process of local governments recouping unearned land increments created through public investments and how to measure unearned land value, i.e. what data





is needed, the availability of the data and if not available, how to generate/get it. In his response, Geoffrey Payne mentioned that this will not be solved easily, especially not in countries where land is not even registered. A progressive tax regime by using available data is essential for land to be valued fairly.

On political will/lack of incentives, a question was asked to Lennart Fleck on how to create political will and incentives, where the leadership can come from and who the reform-champion may be? On this Lennart Fleck mentioned that by offering different kinds of financial assistance and reforms simultaneously to local governments, OSR incentives are not being strengthened. There is need to be wary of leapfrogging OSR as this is an essential financial instrument to attract other financial resources. Lennart mentioned that intergovernmental transfers can be more significantly hinged upon OSR performance to incentivize municipal governments to optimize OSR. Thirdly, there is more scope for working on these incentives through reporting mechanisms and data systems that are used at the local level. There should be, as part of the reporting requirements of local governments, an emphasis on reporting key OSR metrics. The type of analysis carried out by the ROSRA tool should in a sense be mainstreamed into the processes of revenue departments.

Enid Slack also enquired from Joshua Maviti and Emrah Engindeniz how to foster meaningful community engagement. Emrah Engindeniz mentioned that it is critical to use existing community mechanisms and strengthen these to make participation meaningful. Moreover, in the PSUP approach, the community managed fund creates a mechanism for the community to access and manage the fund to address pressing needs. Hence, participation becomes meaningful because citizens do have the means through the community managed fund to realise interventions at local level.

Open discussion

Jean du Plessis opened the discussion session, where participants made observations and remarks as summarised below:

Observations: The active participation of citizens in the design and implementation of slum upgrading projects for its sustainability is vital. Land valuation is critical to control the vast amount of capital that is being made to recover the unearned land increments created through public investments. Hence, community led development in terms of planning and participation is vital.

Discussions: Land tax liability assessment is very much linked to politics. There is a significant difference between taxation value and market transactional value, as market value is volatile while taxation value is more stable. Banding systems of property and land taxation might be a solution as they bring stability in OSR data and the development of such systems are vital to capture land value. Moreover, planning and building regulations is critical to capture land value. One needs to create a more stable regulatory system of land value taxation rather than systems based on volatile market-led drivers.

Margin comments: During the discussion, additional margin observations and comments were made by the participants. Most of the comments acknowledged that land is an extremely important asset which should be used to generate revenue but perhaps more importantly to equitably distribute the costs and benefits of urbanization to promote affordable and adequate housing. The participants acknowledged the





importance of recognizing all forms of legitimate tenure to leverage land for public services and subsidizing costs. This is possible by considering the continuum of land rights approach and the continuum of finance from rental to mortgage level financing. There is a close relationship between land values and rentals, this might be the first step towards leveraging land for the delivery of public services. Data collection is the first step in this endeavor to which rental values is more readily available in developing countries. The challenges are in terms of lending regulations dictated by lending institutions, by which more formal structures of tenure and finance is preferred. Finally, the tax system should incorporate ICT based OSR administration systems to improve performance.

Concluding observations: Key Lessons, Priority Actions, and Areas of Potential Collaboration

<u>Emrah Engindeniz</u>: The key take away is to look at financing through a citywide approach by building partnerships and citizen participation to assess priorities to maintain long-term affordability in housing and other public services. It is vital to look at land strategically to generate revenues to cross-subsidise various informal settlement upgrading projects. Another critical point is looking at the continuum of land approach and combining this with the finance continuum to recognise all forms of tenure and establish flexible and fit-for-purpose financial instruments to help mobilise resources for the most vulnerable.

<u>Geoffrey Payne</u>: There are 2 ways to pay taxes i.e., either paying them or not paying them, where the latter option means risking having dysfunctional cities. Hence, taxes need to be considered as important and progressively rated through re-distributional mechanisms. Data is available but difficult to collect, yet it is needed to create a policy and legal environment that fits the social and economic status of citizens. Hence, policy makers and land professionals should look towards the social value of land by promoting non-market options to improve access for affordability and adequate housing for those in need on a long-term basis.

<u>Lennart Fleck</u>: On the issue of public participation, it is critical to enhance overall accountability of local governments. This could be in terms of publishing budget documents, working on the readability and user friendliness of these budgets, or how they are communicating this through participatory processes. ICT can play a big role in informing citizens on tax obligations and why they should be paying them and what services they get in return. UN-Habitat's, OSR approach is a work in progress and we are very much eager to learn from this community on how we can improve it further.

• Enid Slack: Land-based finance is not being used to its full potential around the world. Lack of data is a serious problem. Before we can improve OSR, we need to know how much municipalities are collecting and how much more they could collect if they raised tax rates, improved billing, collection, and enforcement etc. Before we can undertake slum upgrading, we need data to understand the extent of the problem we are trying to solve, and where we need to go. How to collect and access data is critical. Secondly political will and how to overcome resistance to paying taxes both by taxpayers and politicians is needed to increase own-source revenues. We need to strengthen the <u>incentives</u> of local governments to optimize OSR and find ways to get things done in the face of political and taxpayer resistance. Lastly, to increase OSR, it is important to bring the





community on side. They need to understand what it costs to deliver the services they are asking for and have to agree to pay for them. To engage the community, we need to build public fiscal trust by providing good information, communicating effectively, ensuring real engagement and building credibility.





Annexes

1. Attendance list:

	Name	Organization	Email Address
1.	Lawrence Walters	Utah State Tax Commission	larrycwalters@gmail.com
2.	Jane Katz	Independent expert	janedokatz@gmail.com
3.	Enrique Silva,	Lincoln Institute of Land Policy	msmolka@lincolninst.edu,
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4.	Tehmina Akhtar	UNCDF	tehmina.akhtar@uncdf.org
5.	James Kavanagh	RICS	jkavanagh@rics.org
6.	Kwabena Asiama,	GLTN Expert Working Group on	kwabena.asiama@gmail.com;
	Mike McDermott	Valuation of Unregistered Land	mikemackd@hotmail.com;
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9.	Justine Audrain	FMDV	jaudrain@fmdv.net
10.	Geoffrey Payne	Independent expert	gkpayne@gpa.org.uk; gkpayne@hotmail.com
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		Africa	
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24.	Jean du Plessis	UN-Habitat, LHSS, Land	jean.duplessis@un.org
25.	Robert Lewis-Lettington	UN-Habitat, LHSS	robert.lewis-lettington@un.org
26.	Ombretta Tempra	UN-Habitat, LHSS, Land	ombretta.tempra@un.org
27.	Gianluca Crispi	UN-Habitat, PLGS	gianluca.crispi@un.org





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2. Presenters

	SESSION 3: PRESENTERS AND FACILITATORS					
Name and Institution*	Role and Topic	Brief Bio				
Emrah Engindeniz, UN- Habitat	Presenters: Strategies and tools for financing participatory slum upgrading	Emrah is currently working as a regional programme advisor at the Participatory Slum Upgrading Programme (PSUP) of UN-Habitat at HQ. He is managing the PSUP's portfolio in Caribbean and the Pacific regions and leading the thematic areas of financing for slum upgrading and climate adaptation. Prior to joining PSUP Emrah worked as a programme manager for six years at 5-agency UN-Joint Programme on local governance in Somalia and led the development of several policy frameworks for local governance and decentralization including local government finance policies and procedures for Somaliland and Puntland, urban regulatory framework, and land and property based taxation system as well as solid waste management policies and service delivery models. Before joining UN-Habitat, Emrah worked in Libya with private consulting firms and Turkey with Istanbul Metropolitan Municipality providing consultancies on regional and metropolitan development. Emrah holds a master's degree in urban engineering from the University of Tokyo and a BSc in urban and regional planning from Istanbul Technical University.				
Joshua Maviti, UN-Habitat		Joshua is Africa Regional Programme Advisor for Participatory Slum Upgrading Programme (PSUP), UN-Habitat, Nairobi. He has more than 19 years of working in humanitarian and development sectors in Africa. He has been instrumental in developing innovative Community Managed Funds (CMF), urban profiling and neighbourhood enumeration tools. He has advised in the integration of citywide slum upgrading approach with different urban domains and currently supporting the Government of Kenya to formulate the Kenya National Slum Upgrading Draft Bill. He applied spatial Multi-criteria Decision Analysis (MCDA) to guide Regional Spatial Planning Strategy of Darfur. Before joining UN-Habitat, he held different capacities providing professional services on environmental management, mapping and capacity building for the uptake of geospatial information and analysis into decision-making. Joshua graduated with MSc in Geographic Information Systems (GIS) application in epidemiology analysis from Manchester Metropolitan University, UK, and a bachelor's in Environmental Science, from Kenyatta University, Kenya.				
Christophe Lalande, UN- Habitat	Presenters: Strategies and tools for financing affordable housing	 Christophe Lalande is the lead housing specialist at UN-Habitat. He coordinates the implementation of global programmes on housing policy development and housing rights, including the production of housing policy guidelines, methodologies, and tools to guide national and local governments' efforts in the provision of affordable housing solutions. He leads global advocacy efforts to promote the realisation of the right to adequate housing, such as the UN-Habitat's Housing For All Campaign to promote people's health, dignity, safety, inclusion and well-being, through access to affordable and adequate housing. Christophe has over fifteen years of professional experience in housing policy and urban development. He is graduated from the Institut d'Etudes Politiques 				





		 – Lille and holds an MSc in Public Policy and Political Sociology from Sciences Po Ecole Doctorale.
Geoffrey Payne, Independent Consultant		Geoffrey Payne is a housing and urban development consultant with five decades of international experience. He founded Geoffrey Payne and Associates in 1995 after many years as an academic and has since undertaken research, consultancy and capacity building assignments on urban land management, land tenure and property rights and housing policy in all regions of the world for a wide range of international development agencies, governments and academic institutions including the World Bank, UN-Habitat and the UK government. He has published widely, including a forthcoming report on The Role of Land in Adequate Housing. He has contributed to numerous international conferences and is currently a member of the RTPI International committee and adviser to the President of the UK Built Environment Advisory Group.
Lennart Fleck, UN-Habitat	Presenter: <i>Own-source</i> revenue tools for equitable delivery of services	Lennart works as a Municipal Finance and Local Economic Development Expert at the United Nations Human Settlements Programme (UN-Habitat) Headquarters in Nairobi. Since joining UN-Habitat, Lennart has advised local governments on issues of Municipal Finance and has led the development of a self-diagnosis tool for own source revenue (OSR) optimization. Lennart has delivered trainings on OSR, Land-Based Finance, and local economic development. He also developed a rental subsidy model for internally displaced persons in conflict regions and a model for assessing the financial viability of large social housing programmes. Prior to joining UN-Habitat, he worked as a management consultant in the financial sector in Switzerland, advising private firms on their financial strategy and operational efficiency. Lennart has also worked on financial system development for GIZ in Mozambique and evaluated private investments into Sub-Saharan Africa at Frontier Advisory Deloitte. He holds an MSc with Distinction in Public Financial Management from SOAS University of London, an MSc in Development Management from the London School of Economics and Political Science and an MA in International Relations from the University of St Andrews.
Enid Slack, University of Toronto	Discussant	Enid Slack is the Director of the Institute on Municipal Finance and Governance (IMFG) at the Munk School of Global Affairs and Public Policy at the University of Toronto. IMFG focuses exclusively on the fiscal health and governance challenges faced by large cities and city-regions in Canada and around the world. Enid has written extensively on property taxes, municipal fiscal health, intergovernmental transfers, development charges, financing municipal infrastructure, and metropolitan governance. She consults on municipal finance and governance issues with governments and international agencies such as the World Bank, IMF, UN Habitat, Asian Development Bank, Inter- American Development Bank, and the International Growth Centre. She has worked in Brazil, Chile, China, Colombia, India, Jordan, Mexico, Mongolia, the Philippines, South Africa, Tanzania, and Uganda. Enid is on the Advisory Board





		of the International Property Tax Institute (IPTI). In 2012, she was awarded the Queen's Diamond Jubilee Medal for her work on cities.
Robert Lewis-Lettington, UN-Habitat	Welcoming words	Robert Lewis-Lettington is Chief of the Land, Housing and Shelter Section at UN-Habitat. Robert has more than twenty years professional experience, primarily working in programme management, multilateral processes and in providing technical assistance in policy formulation and legislative processes to a variety of partners. With field experience in more than seventy countries, Robert's specialist areas include land management, human rights and rule of law, urban development, legislative drafting, intellectual property rights and information management, digital governance, environment and natural resources and international trade. Robert holds a Juris Doctor degree in law from the College of William and Mary (USA), an MA (Hons) degree specialising in Architectural History from the University of St. Andrews (Scotland) and an MLitt (Dist.) degree in History specialising in land and population displacement from the University of the Highlands and Islands (Scotland).
Jean Du Plessis, UN- Habitat	Moderator	Jean du Plessis is a land specialist based in the Land, Housing and Shelter Section of UN-Habitat, Nairobi. He draws on more than 25 years of experience in the areas of land, housing, human rights, forced evictions and development. He has previously held positions in local, national and international NGOs, the South African government's land restitution programme, and the UN Land and Property Unit in Timor-Leste. He has country experience in South Africa, Namibia, Zambia, Zimbabwe, Botswana, Rwanda, Ghana, Uganda, Kenya, Tanzania, Egypt, Palestine, Timor-Leste, Cambodia, Thailand, Indonesia, Haiti, Nepal and Iran; and has produced a variety of reports and publications on land- related issues. Jean has been with UN-Habitat since 2011, leading on the continuum of land rights, land-based finance, land readjustment and capacity development. Jean holds an MA with Distinction in Political Philosophy from the University of Stellenbosch.





Presentation slides:

First presentation: *"Strategies and tools for financing participatory slum upgrading"* (Emrah Engindeniz and Joshua Maviti, UN-Habitat)



Recognize locational attributes for Cross-subsidies & Social Inclusion





SCENARIO ANALYSIS:

SCENARIO ANALYSIS:

1. PLANNING : Approach to slum improvement & prevention

Slum	Improveme	nt	Slum Prev	ention
1 In-situ 2	Land as a	3 Voluntary	A New	Bottom-Up
Upgrading	resource	relocation	Settlements	Densification
Land Security	Cross-subsidies	 New Site! 	 Differential land price 	
Self-help housing	+ Housing	→ Housing	→ Housing	Housing
& Services	& Services	& Services	 Infrastructure & Services 	Some Infra & Services
		Street		
Aller Alle	Lend fir Resale or Dovelopment Street	New Site!	Planed City Infil Planed City Extension	PARTICIPATORY BIOMOSCIENCE
All approaches CO	MPLEMENT: Ofte	n any program wi	II have mixed of them	ing an Andread The

SCENARIO ANALYSIS:

2. AFFORDABILITY: Balancing public interventions to improve affordability





SCENARIO ANALYSIS: 3. STRATEGIC ENTRY POINTS : as leverage



SCENARIO ANALYSIS:

4. SUBSIDY: Design subsidy/incentives - Leveraging (Tenure, Housing, Planning, Infra, Finance)





DELIVERY MECHANISIM / GOVERNANCE



Establish a participatory governance structure (multi-partnership) and institutional arrangement to coordinate efforts and effective local delivery

DELIVERY MECHANISIM / GOVERNANCE

Community based mechanism



Key takeaway

- Data is critical, a comprehensive baseline survey Citywide Slum upgrading approach has potential to reduce evictions by addressing slums uniformly.
- Upgrading strategy provides opportunities for participation in evaluating options for upgrading and financing sources. Not all slums are similar
- Land-based financing sources. Not an source source and the source of source of the sou
- Promoting continuum of tenure approach as oppose to title deed to leverage tenure for upgrading and development, Consideration of various collective action partnerships PPPs
- Integrated projects across three sectors (supply, demand, finance), livelihood and financial inclusion
- Integrated institutional and delivery mechanisms, PPPPs, provide options for blending government, other domestic and international resources, A two-phase incremental investment approach use subsidy strategically to create an enabling environment and address basic human rights first, health starting,
- An enabling environment (i.e., policy, legal, regulatory, institutional, infrastructure, and socio-cultural)

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Second presentation: "Strategies and tools for financing affordable housing" (Geoffrey Payne, Independent Consultant)



UN@HABITAT FOR A BETTER URBAN FUTURE



DEVELO	PMENT-BASED C	PTIONS	COM	MUNITY-LED OP	TIONS	SUMMARIE	S OF EACH INS	STRUMENT
 Funds are used for public Land sales or leases Payment received in excl Up-front payment, lease Iand rent payments thro 	impact fees d or in-kind forms) in return for the right purposes, usually housing construction ange for land or its development rights. sold charge or annual gin the term of the lease.	to build.	How to make affordable and adequate housing available long term? Community Land trusts (CLTs) Locally based, democratelly run, not for profit membership organisations that own land and property in trust for the benefit of a defined community.			 What is it? Where and how has it been implemented? Advantages? Disadvantages? 		
 Terms may vary from 2 to 39 years Land pooling/land readjustment (LP/LR) Landowen pool their land and after subdivision and servicing, some ple others may be allocated for housing or other public benefits and the rem Inclusionary housing Mandatory allocation of alfordable housing in residential and commercia Requests for proposals (RFPs) Invitation to unlable vasified developes to submit proposals for a speci- 		maining plots are returned.	Housing co-operatives Democratically-run controlled entreprise whose objective is to pool resources to make investments in housing projects for the benefit of members. Community land ownership Ownership is vested in the tribe, group or community. Statutory recognition of collective or communal land ownership.					
requirements. Land banking The aggregation of land parce	ls for future development. Land banking s nefit, including affordable housing, or by	may be carried out by public sector				SECURING LAN	ID AND PROPERTY RIGH	TS FOR ALL
JN®HABITAT	GPA	GLTN	UN®HABITAT	GPA	GLTN	FAOLITATED BY:	GPA	GLTN

LAND GOVERNANCE AND HOUSING

- Importance of the regulatory framework:
- Planning and building standards
- Planning and building regulations
- Administrative procedures relating to land and housing

Spatial and land use planning

· The need to put land to socially as well as economically efficient use

The institutional framework

- Increasing transparency to minimise corruption
- The need to maximise public support

Land tenure policies and practices

- A wide range of tenure options is needed to reflect diversity of demand
- The priority is to find out what works and commands local support and build on it.



- · Increased demand for urban land and housing and adoption of market-driven economics has intensified social and spatial inequality
- · The review has provided a large menu of progressive policy options from which central and local governments can select to share the increases in land values more equitably and improve access to affordable & adequate housing
- The characteristics, strengths and limitations of each are summarised with examples LBF instruments for providing affordable and adequate housing need special measures to protect them from market-driven displacement and ensure long term availability
- Regulatory and spatial planning policies can also improve access to adequate housing
- A range of non-market and community-based options is needed to ensure that urban and peri-urban land facilitates long term access to adequate housing
- Many powerful vested interests constrain change. This requires advocates of change to understand land markets and ways of maximising leverage in diverse contexts
- The international community can contribute through support for innovative policies and institutional capacity building.







Third presentation: "Own-source revenue tools for equitable delivery of services" (Lennart Fleck, UN-Habitat)



There is a strong positive correlation between tax capacity and GDP



OSR is not the only way to enhance the financial position of cities



Summary

- Simultaneously with OSR reform other reforms are carried out leapfrogging OSR
- · The financial position is being worked on from various angles
- Local capacity is part of the problem, but does not need to be part of the solution: we can increase investment, boost economic growth, then build OSR and Municipal Finance basics
- OSR reform takes too long: OSR reform is slow and we need to fill a huge gap quickly

The numbers seem to support trying to leapfrog OSR but not really



There is a huge global infrastructure gap

- There is an abundance of available private capital for investment in infrastructure
- PPPs have not been able to fill the financing gap
- · Without OSR, the conditions will not be in place to attract private investment

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Why is OSR often not optimally leveraged?



There is a trade-off between different reform approaches to enhancing the financial position of cities

How can we enhance OSR?

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7

Limited tax authority: insufficient/inappropria revenue streams have been devolved to local government

Limited capacity: there is insufficient capacity of local governments to effectively and equitably use the tax authority devolved to them to generate revenues in an

Limited incentives: there are insufficient incentives in place for local governments to effectively use the OSR authority that has been devolved to them

OSR incentives are key

- Limited OSR incentives do not cutlivate political will to reform OSR systems: what makes OSR refrom
- Political will to reform OSR is often missing:

What is the ROSRA?

How long does it take?

What does it cost?

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- Bureaucrats, politicians, and economic elites often resist changes in an attempt to protect their influence of the local tax system, avoid business and property taxes
- Tax collection, like policing, often is a major channel for state-licensed rent-seeking



When should we see OSR as a prerequisite?

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- Building tax capacity has been key in building institutional capacity at the national level
- Low OSR is an indicator of other governance challenges: What makes us sure that larger budgets will be
- effectively invested and that private development will help more than just the economic elites?
- We need to more carefully consider this trade-off and when it is worth the risk and when OSR should be seen as a precondition for other financial support



- Improving capacity will improve OSR incentives: as local governments ability to 'explain' OSR gaps with limited tax capacity decreases and as pressure increases to improve the usage of their tax authority
- There are few tools which help build OSR capacity, and certainly not at scale

How does the ROSRA process work?

How do we seek to build OSR capacity? - With the ROSRA

The ROSRA (Rapid Own Source Revenue Analysis) is a methodology which is used to diagnose the problems of OSR systems in developing countries and provides decision makers from subnational governments with strategic



The ROSRA assesses the overall revenue gap



Efficient What does the ROSRA offer include? 00 Training on how to use the ROSRA methodology Analytical support, backstopping and development of rec

Vhat is an optimized OSR

Effectiv

Equitable

It ensures the resources are

₫

Support for the implementation of recommendations

Local jurisdiction of under 2 million inhabitants - \$35,000

Local jurisdiction of 2 - 10 million inhabitants - \$50,000

Local jurisdiction of over 10 million inhabitants - \$75,000

recommendations on how to optimize OSR

- 2 - 4 months, depending on availability of data





The ROSRA decomposes the revenue gap by revenue stream



Revenue Gap by Stream vs Tax Effort (cost) by Stream 100% Parking Fees Market Fees Ga; Bus Park Fees Takeaway Public Health 75% Misalignment: the Rents emphasis of tax collection efforts on unstructured revenue Building permits Outdoor advertising 50% parking fees and bus park fees) is not in line Liquor licenses SPB SPB with the potential of those unstructured Land Rates 25% 0% % of overall Gap Tax Effort tial is the N of t

We align the tax effort with overall potential of revenue streams

Individual revenue stream gaps are further broken down into functional gaps to determine reform entry points



Addressing the compliance gap will require finding a way to increase compliance of high-net individuals



The ROSRA diagnosis common OSR problems and links these to best practices in coming up with recommendations based on minimal data

17 Objective Function Potential Problems Diagnosis Recommendations Rest Practice X V 7 - Not using the right local revenue streams Using too many local revenue streams Best Practice X,Y,Z lot optimizing rates according to legal limits Best Practice X Y Z Tax bases are too narrow, exemptions too many Best Practice X,Y,Z lot all properties & owners in jurisdiction are Best Practice X,Y,Z Valuation Roll is outdated × Best Practice X,Y,Z Upper-Income groups not complying w/ property tax Tax collectors are not focused on high volume streams Best Practice X.Y.Z Best Practice X,Y,Z Lack of control systems to ensure propert accounting Best Practice X Y Z Spending at source Best Practice X.Y.Z Budget documents at the local government for the past 5 years level for the past 5 years, budget do Legal documents relating to the OSR system, i.e. Finance Acts, contracts with existing third-party se

What is the unique selling point of the ROSRA?



The journey of the ROSRA so far...



Main Takeaways

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- ROSRA will help to overcome capacity constraints to optimizing OSR
- More work is needed to improve the incentives for optimally using OSR

Key Question: How can we strengthen the incentives of local governments to optimize OSR?

Bibliography and Key Resources

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